

# Annual Report

April 2015 - March 2016



CENTRE  
FOR SOCIAL  
ACTION



*not*  
we will <sup>^</sup>give your money to the poor...  
we will use it to make them rich

FINANCIAL LITERACY  
FOR THE ECONOMICALLY DISADVANTAGED SECTIONS OF SOCIETY

## Making them Count...for sure!

This year Centre For Social Action (CSA) focused on “Financial Literacy for the economically disadvantaged sections of society”. We are all growing in the awareness that the ‘charity-approach’ of doling out aid is not sufficient to help the economically weaker sections of society stand on their own feet. CSA is committed to empowering these through a well structured process of “Financial Literacy”, which involves the process of ingraining in our beneficiaries the discipline of maintaining a daily savings dairy, monthly investment in recurring deposits, availing microcredit facilities for supplementary livelihoods, accessing government schemes for life, accident and health insurance, and various other related activities.

### About Centre for Social Action:

Centre for Social Action (CSA), a registered trust (Reg. No. E-17189) is the Office for Social Work and Development of the Archdiocese of Bombay. CSA works in three regions of the archdiocese - with vulnerable communities in the slums in the city of Mumbai and its suburbs, with the fishing and farming communities of Dharavi Island and with the Kathkari tribals and other marginalized communities in the Raigad & Thane district. CSA works through a network of Community Based Organizations (CBOs) and partner NGOs in order to accomplish its mission which is based on clearly drawn out Perspective plans in consultation with partners. CSA is committed to bring about holistic empowerment to vulnerable individuals and groups; and integrate them into the mainstream of society.

## Vision

Facilitators of a Just and Humane society based on Love, Equality and Harmony with Creation.

## Mission

To initiate and sustain non-violent, collaborative and integral development processes for vulnerable individuals and groups in Mumbai, Thane and Raigad districts.

## Core Values



## Personnel

Our Personnel consists of:  
The Director, Administrative staff and Project teams, Consultants and Volunteers.

## Funding Sources

Our funding sources are investment income, trust donations, funding agencies, corporate donations, collections and individual donation.

# Editorial



This year we have completed 18 years of dedicated service to society. We have worked in close association with 31 partnering Community Based Organisations, and have directly touched the lives of over 5500 persons.

Every year Centre for Social Action focuses on a particular theme that will capture the essence of our interventions and promote a strand of thinking that will get ingrained into the very thought processes of the beneficiaries at the grassroots.

This year we felt the need to strengthen the poor and the vulnerable by teaching them to save, and make their savings count. Then they would be able to take their first steps towards financial independence. Our staff were first initiated into the process of Financial Literacy through a set of trainings. They were then divided into working groups to prepare a set of modules on the same. It was envisaged that these would be conducted with the women's groups and other vulnerable groups so that they could be introduced to the topic and learn the brass tacks of savings, income expenditure, budgeting and insurance.

The staff then slowly introduced the Financial Literacy Process to selected economically backward groups at the grassroots. It is hoped that through these we will be able to inculcate in them habits which will change their pattern of dealing with finances and take them on the path of economic sustainability.

Another important step this year was taken towards empowering domestic workers. We designed a monthly training with them for developing new skills, growing in self-confidence, and enabling them to showcase their talents to their employers.

Our interventions in Raigad has been gaining momentum with all the partners taking an avid interest in meticulously working out the syllabus of the Supplementary Classes and sessions for the Bal Sansads. The impact has been a visible increase in the enthusiasm levels in the diverse activities with children.

Our Program Coordinator of Raigad District, Sr. Mary Colaco accompanied 15 children participating in **NINEISMINE** campaign to bring visibility and join in the discussion and launch of the Sustainable Development Goals (SDGs) of the United Nations (UN) in New York. We are now working at linking the outcomes of our interventions through Bal Sansads and Supplementary Classes to the SDGs of the UN.

As we move forward, let me draw a parallel with a seed that is sown. The seeds of financial literacy, skills and education that are sown into the lives of our beneficiaries will slowly germinate and grow into strong plants and sturdy trees that will bear fruit in due season, leading them to become sustainable in their personal and community life in society.

- Fr. Mario Mendes (Director, CSA)

# CSA Works in Mumbai, Thane and Raigad

MUMBAI	PARTNER	COMMUNITY
Bandra	St. Andrew's	2 slums
Mahim	Dev Kripa Mandal CBO	1 slum
Dadar	Salvation Community Centre	Domestic Workers & 3 communities
Borivali	Roshini Graha, Poinsur CCO	5 slums
Andheri	Jeevan Dai Community Centre in Sahar	2 slums
Kandivali	Assumption Church CCO	2 slums
Byculla	J.J. Hospital	HIV infected children
Bhandup	Asha Kendra	Kamraj Nagar, Pipeline & St. Joseph's colony
Mulund	St. Pius X	Indra Nagar 1 & 2
THANE DISTRICT	PARTNER	COMMUNITY
Thane	Karuna Kendra, Pokharan	2 slums
Kalyan	Sanjivani Foundation	5 tribal villages & 2 slums in Vithalwadi
DHARAVI ISLAND	PARTNER	COMMUNITY
Pali	Sahjeevan Samaj Kendra	9 Zones
Uttan	Snehjyot Samaj Kendra	8 Zones
Chowk	Sahyog Samaj Kendra,	7 Zones
Manori	Savdhan Samaj Kendra	9 Zones
Gorai	Suryoday Samaj Kendra	3 Zones
Dongri	Prerana Seva Kendra	3 Zones
RAIGAD DISTRICT	PARTNER	COMMUNITY
Rees	Prerana	20 villages
Mahad	Jankalyan Trust	15 villages
Alibag	Jeevan Jyothi Kendra (Frs.)	06 villages
Alibag	Jeevan Jyoti Kendra (Srs)	12 villages
Korlai	Kripa Niwas	07 villages
Mangaon	Amardeep Charitable Trust	09 villages
Khopoli	Jan Vikas Kendra	10 villages
Kolad	Institute of Social Service	10 villages
Kolkhe	Jeevan Vikas Kendra	05 villages
Karjat	Good Shepherd Convent	09 villages
Paned	Asha Kiran	10 villages
Roha	Snehavardhini Social Trust	11 villages
Mangaon	Sarva Vikas Deep Trust	12 villages
Mahad	Jeevan Vikas Kendra	09 villages
Tara	Janhit Vikas Trust	08 villages
Kolad	Janhit Vikas Trust	02 villages

## CSA Strategy of Strengthening Community Based Organizations:

CSA believes strongly in the approach of the Community that takes up ownership of their development. To this effect, CSA through the staff have engaged in a process of rapport building, selecting key leaders from the community and thereafter empowering them to take up responsibility of leading the process with the community. They have worked consistently with women leading them through building their self-confidence through formation and strengthening Self Help Groups (SHGs) and then capacitating them in the area of financial literacy. Having built inroads with children through Supplementary Classes they have

been able to hold them focused and improved their academic performance. Further through involvement in Bal Sansads the children have been led to take on greater responsibilities in the group.

As per the Archdiocesan Social Perspective Plan (ASPP) the four broad Program Areas and projects being implemented by CSA are:

1. Vulnerable Children and Education
2. Women's Empowerment & Right To Sustainable Livelihood
3. Environment & Good Governance
4. Communal Harmony & Emergency Response

# Vulnerable Children & Education

*Through the program area of vulnerable children and education we propose to restore the dignity of vulnerable children and bring about an equal and value based education by providing support structures ensuring their right to education and building in them civic consciousness through Bal Sansads - Children's Parliament Groups.*

## Achievements:

- ❖ Teachers undertook classes as per the planned Syllabus
- ❖ Visits undertaken by Wadi Sevikas to help the tribals obtain various Entitlement Documents
- ❖ 2027 children availed Mid day meal
- ❖ 902 children availed ICDS
- ❖ 1632 Children enrolled for Scholarship
- ❖ 1531 Bank Accounts opened for Scholarship
- ❖ 947 SHGs meetings facilitated by Wadi Sevikas
- ❖ Children participated in **NINEISMINE** Campaign (UNICEF)
  - Opinion Poll on Children Abuse with 500 children across 10 Talukas in Raigad District.
  - 1 Child selected as Case Study for UN
  - 40 children participated in a workshop on SDG 2030



SUPPLEMENTARY CLASSES				
Place	No. of Centres	No. of Villages	No. of Teachers	No. of Students
Raigad	16	143	138	3900
Kalyan	1	5 villages + 2 slums	7	161

BAL SANSADS			
Place	No. of Centres	No. of Villages	No. of Students
Raigad	16	85	1160
Kalyan	1	5	150
DI	6	6	350



## Children take steps to resolve the Water Issue at Bunderpakhadi, Kandivali

Bunderpakhadi, Kandivali: On 26th Jan 2016, Republic Day, Holy Cross Children group had participated in a poster and elocution competition on environment. Under the guidance of the CSA staff the children had prepared a poster on the importance of saving water. The poster was presented at the Holy Cross Mahila Mandal meeting. As they were getting dirty water in their community, they too took this issue to discuss in the community meeting and met the corporator with an application. He did not attend to it. However, after 15 days the children, with the help of Mahila Mandal, wrote one more application and this was submitted by the core group to the Assistant Commissioner of BMC. The very next day the BMC officials came and completed the work. The community now gets clean water.

## Tribal Children look forward to a better future after enrolment in the BMC School, Poinсур



Roshani Grah CCO, Poinсур have started to work with homeless people near Mahavir Nagar, Kandivali Link Road. Around 75 tribal families are staying here in this community for the past 15 years. CSA Staff along with the CCO Staff had visited the community. They found that most of the children were dropouts from school. They had a meeting

with their parents and discussed on the status of the children's education and how education could contribute towards a better future. Few parents were ready to send their children to school however they didn't have the required documents.

With the help of Prayas Foundation the team started Non-Formal Education Classes/ Supplementary Classes with them and gave them some stationery that was required. On 26th Jan 2016 the staff had a meeting with the BMC School principal and apprised him of the situation and requested him to enrol the children into the school. Finally on 1st Feb, 22 tribal children were officially enrolled in the BMC School at Kandivali, Mumbai.

## Gorai Kishoris learn Self Defence and enhance their Self Confidence



On 20th Dec 2015 the session on Self Enhancement with 33 Kishoris was taken by Sr. Christel Tuscano at Suryodaya CCO, Gorai. She emphasised on self-worth, self-image, and self-confidence, and how one can prevent oneself from inferiority complex. She showed a few video clippings of people with a positive attitude in life. Then citing a few examples she mentioned how one could build one's life successfully. In a similar way she went on with the next session on the need for Self Defence.

After the session, 5 Kishoris came to meet Sr. Christel and shared with her the problems

that they faced. She counselled them and arranged for a meeting with the family to mediate and enable them to resolve their own problem through dialogue. The girls were empowered to speak and were happy that their problem was resolved.

### **Battered Minor Freed from the clutches of Domestic Work Violence**



A seventeen year old girl from Jharkhand had come to work in Mumbai in order to help her family financially. In the process of searching for employment she met her neighbor and friend from Jharkhand. He introduced her to a family in Bandra for domestic work.

Her new employers were kind and amiable during the first two months. However, by the third month they began to physically abuse her. After she started working at her new workplace she never saw her friend again. The man of the family with whom she worked looked for any excuse to beat her. For example, if his child cried, or was not ready for school on time, she was held responsible because the child was placed under her care and hence she received a beating. The beatings took place anytime, for any slight reason. She was beaten with any objects in sight such as the rolling pin, frying pan, belt, etc...

In order to restrict her ability to seek help, her identity card and mobile phone was confiscated. She was not allowed to leave the house except to drop off the child at school and even that was strictly monitored, as she was given a 10 minutes' window period to return or else she was punished.

As per the agreement she made with her employers during the time of her employment, she was supposed to get paid Rs.8000 per month. However, they never paid her at all. Leave alone her salary, she was not allowed to call her family members and if they ever called her, they either hung up the

phone or told her family members that she was unavailable to talk. During one such incident, he even threatened to kill her if she ever told anyone about the way they treated her. She was then beaten to the point of becoming unconsciousness. The fear he put in her, kept her silent.

One day as she dropped off the child to school, she caught the attention of one of the teachers who noticed bruises all over her arms and face. She questioned her carefully, with a view to help her. The girl told the teacher that she was being physically abused and that she did not want to return to that house. The teacher took the assistance of the social worker from Centre for Social Action (CSA) who was guiding the Community Centre Organization (CCO).

When the CSA social worker met the girl for the first time, she found her completely broken and desperately in need of assistance to keep away from her abusers. The traumatized girl had not left this job earlier as she was in need of the money, however she had now reached a point where she feared for the safety of her life more than the need for money. The CSA social worker called up the girl's family and made her speak to them after a gap of 8 months. When she spoke to them, her family was filled with relief and joy because they thought that their daughter was dead. The next step was at the Police Station, where the Social worker helped her file a complaint of abuse against the employers and ensured justice for the victim.

The girl received all her belongings and the complete salary for the past eight months. After consulting her family, the girl's train ticket was booked and she reached her home safely.

### **Children in Bal Sansads learn the magic of Savings... Financial Literacy**

The Bal Sansads are a children's group who are trained to function as responsible citizens. Through the structure of a Parliament, they learn to take up community issues, and resolve the same through democratic values and a framework.

Bal Sansads offer children an opportunity to experience democratic decision-making and learn about their rights and powers as citizens, with long – term benefits for society as a whole.

CSA staff along with CCO staff regularly conducts various events and trainings with children in areas such as financial literacy, democratic rights and local community issues. After one such session on financial literacy the Bal Sansad group at Gorai reflected on how to make this practical and start saving money every day. They decided to come to the Suryodaya centre and save money from their pocket money into their own savings box which was marked with each child’s individual name. Seeing this, other children too got motivated and joined them to save their money which they got as gifts from elders.



## Youth gain insights into Career Perspectives at Bosco Boys Home, Borivali

Around 25 youth and CCO Staff from Suryodaya CCO, Gorai visited Don Bosco Institute at Borivali (West) on 1st May 2015 with a view to understand the various skills that could be learnt and pursued as a career. Fr. Anthony Santarita sdb gave a brief on the history of the institute and a description on the various courses available for e.g. Hotel / Hospitality Management, Motor Vehicle and Machine Repairing, Petrol Mechanics etc. The youth got motivated and expressed their interest in these courses especially as many of the youth have fishing boats with motors. He was more than willing to assist such youth to start up their own motor repairing business.

He further shared about how the Salesians reached out to youth especially the dropout youth to stand on their own feet. Mr. Joseph from the Hospitality Management section gave a demonstration on the various facilities and skills taught in this section. The youth went back with a feeling that they had gained a perspective into the possible careers that they could pursue in the future.





# Women's Empowerment & Right to Sustainable Livelihood

*Our goal is - Ensuring that every woman is socio economically empowered and her basic rights guaranteed through a process of awareness, capacity building, linking them to their entitlements and working towards providing sustainable livelihood opportunities.*

*We are working towards ensuring that every woman in our project areas is empowered and her basic rights are guaranteed. We do this through Formation and Strengthening of Self Help Groups, Leadership Development of Grassroots Women through Financial Literacy and various Capacity Building Training Programmes. Further we take up their initiatives to be financially independent by developing their skills or enhancing their existing skills and lead them to take up small income generation activities that enable them to be financially independent and thus empowering them to become decision makers in their family and society.*

The CBOs in the various areas interact with the women in the community and have formed Self Help Groups. Through these groups women are encouraged to enhance their capacity to save and through regular interaction have improved their self confidence in their homes and family. The current SHGs being strengthened are as follows:

Areas - Centres	CBOs	No. of SHGs
Mumbai City	4	87
Kalyan – Thane Dist.	1	9
Dharavi Island – Thane Dist.	6	88
Raigad District	12	287

## Putting Financial Literacy into Action- Shubheccha Bachat Gat, Uttan

On 19th August 2015 a session on Financial Literacy was conducted for the SHG women from Uttan CCO. Through this session the women learnt about the



importance of savings, preparing a budget and learning about the various sources of income and expenditure. Ten women from Shubheccha Bachat Gat (SHG) from Mothagoan took the initiative of putting their financial literacy into action.

The women themselves took a decision during the follow up meeting that from henceforth they would save Rs. 20/- daily, which would amount to Rs. 600/- per month per person, and consequently Rs. 6000/- for the group. After the collection they deposited the amount into a recurring deposit account in the bank. The women's confidence in implementing their decision and continuing the same till date was really praiseworthy.

## Young Women Social Entrepreneurship Development Program.



Centre for Social Action in Collaboration with Safecity (an NGO) and British Council of India organised a two-day program for Young Women Social Entrepreneurship Development Program. It was held on the 18th and 19th July, 2015 at Sarvodaya, Goregoan. A total of

17 women representatives of the CCOs / CBOs across Mumbai engaged in small entrepreneurial activities actively participated in the program.



The goal of the program was to foster a spirit of social entrepreneurship among the young women. The participants expressed that the contents shared during the training program was quite informative with a stress on business with a social angle. The topics covered were, how to identify and start a business, the role of evaluation and market research and the importance of planning. Further they appreciated the topic on innovative initiatives, marketing, human resource management and networking.

### **Core Committees of Dharavi Island take first steps towards Ownership of CCO Interventions**

The Core Committees of the six CCOs from Dharavi Island came together in August and September 2015 from their respective parishes for a training organized by the Centre For Social Action. The Resource Persons from CSA led the 66 participants to reflect on the topic of "Taking



Ownership of the CCO's Interventions". The strengths of the members that contributed to this process were identified mainly that they have good leadership skills of mobilizing their communities, and take the initiative to spread awareness of issues in their community. This reveals their good knowledge and sharing attitude.

They were interested to take up any work that would be beneficial and work for the betterment of the people and to that effect they were willing to adjust their busy schedule. The participants were then led to the next step of visualizing the changes they wished to bring about in their locality. They mainly highlighted their local issues for change. For e.g. Good Transportation (Auto) facility required, requirement of fair Ration distribution, access of good Health facilities, availability of regular Water supply and good Market facilities.

### **A Healthy Woman is a Happy Woman!**



Usually, women give least priority to their own health; they rush to the aid of ailing parents, children or spouse, always putting their health concerns last. With this situation in mind, CSA Staff facilitated a discussion in which the women from Babrekar Nagar who suggested that they wanted a workshop that highlighted the importance of Women's Health. The resource person Dr. Evelet Sequeira a Public Health developmental professional with an MD in Preventive & Social Medicine mentioned that "if you want to cure a person of a disease, you need to take out the "dis"

in 'disease' and you will get "ease". Through a workshop on 9th December, 2015 with 20 women of Babrekar Nagar she helped them understand how simple lifestyle changes could bring about a change in their health and wellbeing. From tips on eating to positive thinking she kept the women engaged in various individual and group exercises, meditation and prayer leading them finally to respect the God within themselves.

### **Visualizing a change from being mere 'Domestic Workers' to becoming 'Home Managers'**



“This program seeks to achieve a dream for these domestic workers and I wish to see this change materialised and also measured”. This challenge was thrown open by Mr. Vinayak Dalvi, the CSR Regional Head of Crompton Greaves, to the 18 Domestic Workers and the organizers of “Domestic Workers Skills Enhancement Training Program” i.e. Centre for Social Action (CSA) along with St. Pius X CCO, Mulund the implementing partner.



A set of 12 modules on various sets of skills relevant to domestic workers would be taught enabling them to improve their skills on hospitality and care. The Domestic workers would then be empowered to share, discuss and negotiate with their employers so that they would recognize the change and finally be able to reward them justly for their service. Out of the 21 who registered, 17 women have been attending the training regularly on the 3rd Thursday of every month. The women have improved their self-esteem as they have learnt skills on recognizing their self-worth, flower making, basic cooking, financial literacy and health.

### **Understanding and Standing up for your Rights in the Family!**



Women know very little or practically nothing about their rights in the family and as a result they are often subjected to a great amount of injustice within the home and often by family members. In order to strengthen them to understand their rights and enable them to take action against such perpetrators in the family and society Legal Aid Workshops were conducted, both in Sahar and Painsur CCOs.

The Jeevandai CCO in Sahar organized a workshop on the 26th November, 2015 on Domestic Violence with a resource person - Ms. Chitra Joshi who has been engaged in women's rights based work on women and children issues. The focus was Domestic Violence Act (2005). Two State appointed Protection Officers present also shared about their duties and responsibilities and



the various initiatives of the State to make these services more accessible to the public.

The Legal Aid workshop conducted by the Roshani Gruha CCO, Painsur on the 9th of December 2015 was also on the topic of “Rights with a specific focus on the Domestic Violence Act (2005)”. The resource person from Majlis spoke about the Rights of a Woman at a Police Station, filing of Zero FIRs, things to keep in mind when filling an FIR, how to talk in the language of the Police, and other small tips that social workers could use in various cases. She gave information on property rights. These simple strategies and tips were provided so as to reduce mistakes that would otherwise hurt the client and her case. The participants felt empowered with knowledge and information that they could take back to the community and their homes.

### Consultative Meetings with Fisherfolk Societies and Networking with RuTAG



Based on the consultative meetings held along with 44 fisherfolks from across four Fisherfolk Society Groups from 4 CCOs – Uttan, Gorai, Chowk and Manori, advanced training on GPS and Wireless and Advanced Boat Maintenance will be taken up by the staff in collaboration with RuTAG, IIT, ICAR and CMFR. Other issues like setting up a cold storage, setting up areas for drying of fish, advanced technology for increasing fish catch (Personet), elimination of the middlemen who take major share of the profits and developing a good marketing plan and support was requested.

The CSA Director attended the consultative meeting organized by RuTAG; a department of Indian Institute of Technology (IIT) that works at using research based technical interventions for enhancing existing livelihoods of fisherfolks. Information was shared with the department head on technical details of the existing situation and negotiations are on as they will provide expertise and technological assistance in the area of ice production and storage on fishing trawlers. Further process of sorting and ease of transport of fish from shore to the nearest markets were being explored.

### Financial Literacy Trainings for Fisherfolks!



Financial literacy too was held for 389 fisherfolks from 5 CCOs on the first three modules of the course on Financial Literacy. Initially the fisherfolks were not available for training. Gorai CCO then engaged in an innovative strategy. They went to the water (beach) front and met the fishermen as they mended their nets. There they readily agreed to listen and from then on there was a wholehearted response from them.

From those who attended, over 260 fishermen have started utilizing their savings wisely from 5 CCOs. Some have asked for further assistance with simple works like filing forms and translated forms from the bank which could be made available in the local language – Marathi. They have also begun with the second set of Trainings on Financial Literacy covering modules four to eight which have topics like Savings, Insurance and Government Schemes on Finance by various resource persons from Life Insurance Corporation (LIC) of India & SBI.



# Good Governance

*Our Goal is to - To create, sustain and empower CBOs to promote environment friendly practices and ensuring accountability in governance through a process of participative democracy.*

*We have been consistently working on promoting accountability in governance through activation of CBOs and leading them through a process of participatory democracy as they become aware of their entitlements and stand up for their rights for e.g. women who become aware of their food security rights through the Public Distribution System being operated.*

## Accessing Rights of Food Security



CSA have been conducting awareness and training programmes on Food Security Act, Ration distribution system in various communities of Thane district. As part of a practical experience, CSA also coordinated field visits of groups of women to ration shops. CSA has observed that the level of awareness among people and their right to ration has increased due to our interventions.

On 28th Sept, 2015 after a training on Food Security by Ms. Taruna Kumbhar, the women were motivated to review their own status. Three women shared how they were not getting a monthly ration from their local ration shop, as per the government rule. After discussing the matter with community workers they visited the ration shop and

presented the matter to the shop owner. Initially he refused to acknowledge them and denied them of their monthly stock as per the rule. But, these women were firm with their demand, and requested him to provide the complaint book. They explained to him about their rights related to ration and also mentioned that if he doesn't follow the rules, they would go to the head office for further action.

Finally, the shop owner understood that these women were indeed knowledgeable about their rights. So, he gave them their ration stock as per the rule. The knowledge of their right to ration empowered them to access their rights and has also motivated other women too. Further the shopkeeper also realized that rights of the women could not be taken for granted and he would need to maintain the government rules required. Taking it one step ahead the women have followed up with all families who have Orange Cards and assisted them with to get them enrolled with the Government BPL stamp.

## Facilitation of Filing of Gaothan Land Claims

Sarva Vikas Deep (SVD) as one of the partners in the People Led Empowerment (PLE) Project in Raigad has been initiating village site (Gaothan) claims over the past few months. In two villages' viz. Bhale and Vave Divali, the process has taken momentum. The concept of claiming a Gaothan or village site is the basic rights of the tribals. According to the government policy all Gram Panchayats in the rural areas should have some open spaces for common and public utilisation like grazing land, village site for the people whose population increases every year.

In the backdrop of the government's policy, SVD under its right based approach for the tribal land rights claims introduced the village site land claims. The process of claiming the village site was presented in the awareness programme in villages. Having done this, the village panch committee have been empowered to submit the Gaothan documents in the Tehsildar office. This has worked and the government has accepted the claims and the future course of action is going on. The tribals have realised that the claims for the land is their fundamental right because they identify themselves with Jal (water), Jungle (forest) and Jameen (land).

## Getting Governance to function - Shashan Aplya Dari



The Sarva Vikas Deep partner in Mangoan, Raigad District has been working with Pansai village and has been able to mobilise the villagers to reflect their current situation especially on obtaining their rightful entitlements. The group Gram Panchayat Sarpanch along with the people took a decision in their village meeting that they need to make the government accountable and ensure that people obtain their due entitlements. The strategy suggested was to get the concerned decision making government officials into the village and on the same day the required forms and documentation would be completed and they would get their approved entitlements.

On December 16, 2015 there were more than 1000 people present including the various government and non-government officers in Pansai village, Mangaon block. They were there for one full day to interact with the villagers and to respond to the official requests of the people. Government officials – Tehsildar, SDO Circle Officer, Talathi, Panchayat Samiti, Bank Officer, Sarpanch, Gram Sevak, Police Patil, Rationing Officer, from all the 3 hamlets of the villages Tehsil Food Supply Officer, Aadhar Card Officer and even a photographer were present. The results are evident in the chart attached.

Govt. Entitlements Obtained	Adivasis	Other villagers	Total
Ration Cards- Changing torn or defaced cards	16	84	100
Ration cards – Orange cards given BPL status	20	0	20

Orange cards for Maratha Community	0	25	25
Sanjay Gandhi Widow's Pension scheme	10	9	19
Shravan Bal Yojana	0	10	10
Indira Gandhi Senior Citizen Pension Scheme	4	9	13
Indira Gandhi Niradhar Pension Yojana	0	7	7

## Spreading Awareness and Effective Implementation of the Food Security Act.

Centre for Social Action (CSA) and Rationing Kruti Samiti (RKS) jointly organised a 3 day certificate course, from 14th to 16th Jan 2016, on Spreading Awareness and on Effective Implementation of the Food Security Act. The training intended to build



the understanding of the community /social workers and activists from the CCOs on the Food Security Act and Rationing System. The participants learnt how to analyse, handle community rationing issues by involving community groups about their own rights and to strengthen community efforts accessing ration and food rights.

The 28 participants who attended the training programme were Community workers, Social workers and Activists from Mumbai and Thane district. They are connected with Centre for Community Organisation (CCOs); Community Based Organisation (CBOs), and associated with CSA. During these sessions the participants shared issues such as problems related to rationing system, corruption, lack of support from shopkeepers, etc. At the end of the training programme, participants expressed that can now handle field issues more confidently and can work effectively with members of their community.

# Emergency Response

Centre for Social Action provides financial assistance to patients with serious ailments from weaker socio-economic backgrounds. We provide nutritious and supplementary diet to HIV affected children receiving treatment at J.J. Hospital, Mumbai. We also respond to emergency situations such as fires, floods, droughts, and other disasters by distributing essential survival kits to victims, and also support rehabilitation process for the same.

## Medical Assistance to the Vulnerable

Particulars	Adivasis
Economic assistance to poor patients to purchase medicines & pay for hospital expenses	45 per month
Nutritious and supplementary food to HIV affected children (J.J. Hospital)	Total of 581 children – approximately 50 children per month.

## Project CHILD (Child Health Initiative Leading to Development)

Project CHILD is a health initiative undertaken with a view to provide home based care and support to around 50 HIV positive children. They are being treated for ART (Anti Retroviral Therapy) at the J.J. Hospital, Byculla and have no access to proper nutrition, education, recreation, and psycho-social support that is required for their holistic development as they come from very poor families. CSA staff carries out its activities thrice a week – Tuesdays, Thursdays and Fridays.

These consists of counseling, visit to Ward no. 40, distribution of provisions to nearly 70 child patients every month worth Rs. 500 each, medical assistance to the deserving HIV patients, distribution of learning materials, school bags, family visits, celebration of important days like children's day, Christmas day and offering of referral services etc. We are currently in the process of reworking this project as per the requirements of the field in responding concretely to handholding the children through counseling, educational support and future sustainable livelihood choices as they reach adulthood.





## CSA Capacity Building for Community Animators for the Ninth Year in a row!



CSA organised its 9th batch of the “Basic Certificate Course for Community Animators” which began in June 2015 and ended in March 2016. The training aims at developing the understanding of community animators and workers on social work methods, social issues and their role and responsibilities as community animators, workers and leaders. Out of 30 participants who enrolled in this batch, 15 successfully completed the course and received certificates. Majority of the participants are community workers, self-help group members and community leaders from Mumbai and Thane district. They are associated with the Centre For Community Organisation (CCOs), Community Based Organisation (CBOs), and have been in touch with CSA for various programmes and trainings in the past.



Mrs. Anita Rajesh Gaikwad from the 2014-15 batch shared her experience on how the knowledge and information gained from the Basic Capacity Building Course for Animators at CSA enabled her to apply this knowledge while working with Asha Kiran Community Centre, Vakola. She has learnt about the various methods of social work that are operative at the grassroots with various vulnerable

and marginalized groups and how they can stand up for their rights using the empowerment based approach. Applying this knowledge she was able to form 6 SHGs, register domestic workers with the Domestic Workers Welfare Board and work effectively with adolescent girls on family life education and career guidance. In addition to her academic qualification of being 12th Std pass, the Certificate from CSA was really helpful for her to get her a full time job with Dev Kripa Mandal, Mahim since November 2015.

## CSA at the SC Mumbai Marathon 2016



Centre for Social Action (CSA) decided to continue to participate in the 2016 Standard Chartered Mumbai Marathon (SCMM) with a view to shed light on its activities to empower disadvantaged communities and bring them into the main stream.

Emulating last year’s participation of just 12 runners, the number of runners this year went up to 51. One youth from Gorai CCO took part in the 21 km Half Marathon, One 42 Km full Marathon, Seven – 21 Km half Marathon and 43 – 6 km Dream runners. CSA was supported by two Corporates - Crompton Greaves and Redi Port Limited (Earnest John Group of Companies) and other sponsors. As the main aim of running at a Marathon is to create awareness, such a drastic increase in numbers only goes to show how the aim is being achieved.



## In Gratitude to...

### Our Donors

- Local Parishioners from the Archdiocese of Mumbai who have contributed through the regular appeal made during Advent at Sunday Worship Services.
- Well Wishers and Patrons of Centre for Social Action
- Misereor (Germany)
- Italian Donors – through Bro. Valentino of the Focolare Movement

### Our Collaborators / Partners

- Caritas India
- Misereor (Germany)
- CBOs in our Target Locations
- Crompton Greaves
- Shishu Prem Samaj
- Federation of Centre for Community Organizations (FCCO)
- Government of India – Shramik Shikshan Sanstha – Central Board of Worker's Education
- MBMC – Mira Bhayandar Municipal Corporation
- Family Service Centre
- Women's Commission
- The Justice and Peace Commission
- St. Xavier's Institute of Management and Research

*You're the  
reason  
we can strive  
to make a change  
no matter  
how small.  
Thank you  
for your  
love & support.*



**CENTRE  
FOR SOCIAL  
ACTION**




# CSA Balance Sheet for 2015-16

SCHEDULE - VIII [Wide Rule 17 (1)]		Registration No. E-17189 (MUM)	
Name of the Public Trust: CENTRE FOR SOCIAL ACTION Balance Sheet as at 31/03/2016		PROPERTY AND ASSETS	
FUNDS & LIABILITIES		Rs.	Ps.
<b>Trusts Funds or Corpus :-</b> Balance as per last Balance Sheet Adjustment during the year (give details)	<b>Immovable Properties :- (At Cost)</b> Balance as per last Balance Sheet Additions during the year Less : Sales during the year Depreciation <b>Investments :-</b> Note : The market value of the above investments is Rs..... <b>Movable properties:-</b> Balance as per last Balance Sheet Addition during the year Less : Sales during the year Depreciation	2,834,049.00  2,834,049.00	-  2,834,049.00
<b>Other Earmarked Funds :-</b> (Created under the provisions of the trust deed or scheme or out of the Income) Depreciation Fund Sinking Fund Reserve Fund Any other Fund Educational Fund	Note : The market value of the above investments is Rs..... 43,292,162.92	-  -  -	-  -  -
<b>Loan (Secured of Unsecured) :-</b> From Trustees From Others <b>Liabilities :-</b> For Expenses For Advances For Rent and other Deposits For Sundry Credit Balances	<b>Loan (Secured of Unsecured) : Good / doubtful</b> Loans Scholarships Other Loans <b>Advances :-</b> To Trustees To Employees To Contractors To Lawyers To Others <b>Income Outstanding :-</b> Rent Interest Other Income <b>Cash and Bank Balances :-</b> (a) In Savings Account bank accounts: In Fixed Deposit Account with (Security deposits) (b) With the Trustee © With the manager <b>CASH IN HAND</b>	1,200,000.00  1,200,000.00  44,668,910.00 3,677.45  3,474,697.63	475,862.78  4,326,991.23  1,051,544.11  -  3,471,367.80 27,670.00  4,243.12
<b>Income and Expenditure Account :-</b> Balance as per last Balance Sheet Less : Appropriation, if any (Adjustment) Add : Surplus as per Income and Less : Deficit Expenditure Account	43,292,162.92  4,326,991.23  1,051,544.11  3,471,367.80 27,670.00  4,243.12	48,139,930.18	1,051,544.11
<b>Total Rs....</b>		52,173,979.18	52,173,979.18

As per our report of even date  
 For J. K. Varghese & Co.,  
 Chartered Accountants  
  
 Mumbai  
 J. K. Varghese & Co. \* Sitalnagar Road \*  
 Chartered Accountants  
 Mumbai

The above Balance Sheet to the best of my/our belief contains a true account of the Funds and Liabilities and of the property and Assets of the Trust.

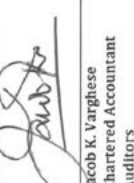



For CENTRE FOR SOCIAL ACTION  
  
 MANAGING TRUSTEE

Dated at 20th September, 2016

Jacob K. Varghese  
 Chartered Accountant  
 Auditors  
 Membership No. 034847  
 Dated at 28/09/2016  
 Place : Mumbai

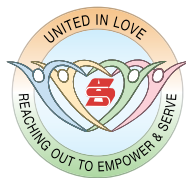
# CSA Income & Expenditure Statement for 2015-16

The Bombay Public Trusts Act, 1950		SCHEDULE - IX (Vide Rule 17 (1))		Registration No. E-17189 (MUM)	
Name of the Public Trust : CENTRE FOR SOCIAL ACTION (Vide Rule 17 (1))					
Income and Expenditure Account for the period ending 31/03/2016					
To	EXPENDITURE	Rs.	P.s.	Rs.	P.s.
	Expenditure in respect of properties :-				
	Rates, Taxes, Cesses	906,175.00			
	Repairs and maintenance	1,216,183.00			
	Salaries	-			
	Insurance	-			
	Depreciation (by way of provision of adjustments)	-			
	Establishment Expenses	2,122,358.00			
To		1,614,510.23			
To	Remuneration to Trustees	42,000.00			
To	Remuneration (In the case of a math) to the head of the math, including his household expenditure, if any			806,779.50	
To				21,506,345.00	
To	Professional Fees	11,450.00			
To	Audit Fees	85,723.00			
To	Contribution and fees				
To	Amount written off :				
	(a) Bad Debts				
	(b) Loan Scholarship				
	(c) Irrecoverable Rents				
	(d) Other Items				
To	Miscellaneous Expenses				
To	Depreciation	475,862.78			
To	Amount transferred to Reserve or Specific Funds				
To	Expenditure on Objects of the Trust				
	(a) Religious				
	(b) Educational (Annex A)	10,224,212.00			
	(c) Medical Relief (Annex B)	2,516,000.00			
	(d) Relief of Poverty/Floods (Annex C)	10,145,670.00			
	(e) Other Charitable Objects				
To	Surplus carried over to Balance Sheet	22,885,882.00			
To		3,474,696.71			
Total Rs.....		30,712,482.71		Total Rs.....	30,712,482.71
As per our report of even date				+ Strike off whichever is not applicable	
For J.K. Varghese & Co., Chartered Accountants				For CENTRE FOR SOCIAL ACTION	
					
Jacob K. Varghese Chartered Accountant				MANAGING TRUSTEE	
Auditors				Dated at 20th September, 2016	
Membership No. 034847				CENTRE FOR SOCIAL ACTION (MUMBAI) * E-17189	
Dated at 28/09/2016				CENTRE FOR SOCIAL ACTION	
Place : Mumbai				CENTRE FOR SOCIAL ACTION	





Committed to bring about holistic empowerment  
to vulnerable individuals and groups;  
and integrate them into the mainstream of society.



**CENTRE  
FOR SOCIAL  
ACTION**

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Mumbai 400 001. Tel: 2202 1509 / 2202 2987  
Email: [csamumbai@gmail.com](mailto:csamumbai@gmail.com) | Website: [www.csamumbai.in](http://www.csamumbai.in)